



Manning Valley Emergency Relief - Service Directory 2015

<u>Service Provider</u> <u>ER Details</u>	<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
Biripi - Vouchers provided for Food (No cash), Vouchers for Petrol Indigenous specific services <i>Centrelink referrals</i>	Shannon Robertson Practice Manager PH:65912408 Reception Purfleet PH: 65912400		Mon - Thurs 9:00am - 4:30pm Fri - 9:00am - 2:30pm
Samaritans - Blue Cross Emergency Relief - Anglican Church Victoria St - Taree Food parcels, food vouchers, hospitality, support, pharmaceuticals, clothes	Office 6551 3849	No	Drop in only - no appointments Weds 11am - 1pm Anglican Church - Blue Cross
Global Care Shop - Christian Outreach Centre-Taree Shop - Bushland Fair Food PARCELS <i>Appointment Only</i> <i>Centrelink referrals or agency referrals</i> <i>Must have health care or Pension Card to buy food voucher at shop</i>	6552 6422 reception@rivercitycoc.com.au NB: Need referral for crisis pack	Yes	Global Care - c/- Bushland Shop- Thurs/Fri 9.30am-1.30pm <i>Crisis packs NEED referral</i>
Manning Uniting Church Food parcels Information and referral Fresh bread and vegetables available on Fridays from table in foyer.	Rev Narelle Penman Ministry Centre Office: 6552 3850 office@manning.unitingchurch.org.au	No	9.30am to 12.30pm Tues, Fri at the Ministry Centre, Albert Street, Taree
Manning Valley Cooperative Living Program (MVCLP) - Manning Valley Neighbourhood Services Inc (MVNS) Food, Telstra, fuel, food parcels and other depending on assessment <i>Appointment Only</i> <i>Referrals accepted</i> <i>Individual assessments</i>	Ph: 6553 5121 mvns@mvns.org.au	No	Mon, Tues, 10-2.30
Salvation Army - Taree Food, Electricity/Gas (EAPA), Telstra, prescriptions <i>Appointment only</i> NO FUEL ASSISTANCE	Ph: 1300 371288	No	Call Monday- Friday 9am-5pm



Manning Valley Emergency Relief - Service Directory 2015

<u>Service Provider</u> <u>ER Details (Continued)</u>		<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
St Vincent De Paul - Wingham	Wingham clients only <i>Food & Any assessed need</i> <i>Appointment Only</i> <i>Home visits</i>	Phone/Fax: 65535598	Yes	Mon, Tues, Thurs, Fri 10-2 Phone message
St Vincent De Paul -Taree	Taree clients only <i>Food & any assessed need</i> <i>Appointment Only/</i> <i>Home visits</i>	6551 0143 - Welfare mn.cf.taree@vinnies.org.au		Welfare Mon & Wed 10am-12pm
<u>Housing/Homelessness</u> <u>ER Details</u>		<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
Bayami Ganya Youth Homelessness Services - Taree	Youth Homelessness Service Taree, Forster and Gloucester. Service includes: residential crisis accommodation for 16-18 year olds; transitional accommodation and support; outreach support. Target group 16-24 years old.	Ph: 65516996 Fax: 65510400	No	Phone message 24 hr Mon -Fri 9-5
Great Lakes/ Manning Homelessness Support Service	Generalist homeless service for anyone over 18, women, families, women escaping domestic violence. Homelessness Hub: 182 Victoria Street Taree (behind Ngarraliny Radio)	Ph: 65501191	No	Mon-Fri 9am-4.30pm
		Ph:65501191	No	Mon-Fri 9am-4.30pm
Taree Women and Children's Refuge	Short Term Crisis Accommodation for Women and Children escaping recent Domestic and Family Violence and Abuse.	Ph: 65510011 Or Free Call 1800 629 445	No	24 hours 7 days a week



Manning Valley Emergency Relief - Service Directory 2015

<p><u>Link2home</u> (homelessness information and referral telephone service)</p>	<p>Link2home is the new, state-wide homelessness information and referral telephone service.</p> <p>It brings together several homelessness telephone services including the Homeless Persons Information Centre (HPIC), Youth Connect and the After Hours Temporary Accommodation (TA) line. Includes:</p> <ul style="list-style-type: none"> information about local services an assessment to determine what kind of help is needed Referral to appropriate specialist homelessness services, support services, temporary accommodation and/or other services. 	<p>Ph:1800 152 152.</p> <p>Link2home is available 24 hours a day, 7 days a week, every day of the year.</p>	<p>No</p>	<p>24hrs</p> <p>Link2home provides information and assessment only and will refer people to emergency services if required. Referral to accommodation and support services will not be possible during these hours.</p>
<p><u>Temporary accommodation</u> <u>Housing NSW /</u></p>	<p>Emergency temporary accommodation in low-cost hotels, motels, caravan parks and similar accommodation for people who are or homeless or experience a housing crisis. For further information please contact your local Housing NSW office for more information.</p> <p><u>Local housing provider</u> You can contact your nearest Housing Pathways participating housing provider for housing advice and assistance. They can also help you to apply for longer term housing.</p>	<p><u>Housing NSW Taree</u> Level 1 242 Victoria Street TAREE NSW 2430 Ph: 02 5594 2080 Fax: 02 5594 2081</p> <p><u>Housing Pathways Community Housing Ltd</u> 183-185 Victoria Street TAREE 2430 Phone: 02 6550 0171 Fax: 02 6550 0115 Website: www.chl.org.au</p>	<p>NO</p> <p>NO</p>	<p>Hours: Monday to Friday 9am-5pm</p> <p>Hours: Monday to Friday 9.00am - 5.00pm Closed: 12pm-1pm for lunch</p>



Manning Valley Emergency Relief - Service Directory 2015

<u>Other Support Services - Local</u>		<u>Contact</u>	<u>Referral</u>	<u>Days/Hrs of service</u>
<u>Details</u>				
Human Services- Social Worker Centrelink Family and Parents Line	Referrals made to ER services	Customer Service Advisor at the office or through the Call Centre. 136150 Call Centre		Mon - Fri 8.00 - 5.00
Human Services- Community Engagement Officer	Focus on clients who are vulnerable and at risk of homelessness	Cindy Ulstrup Ph: 65925321 (Taree) Cindy.Ulstrup@humanservices.gov.au		Mon - Fri 8.30 - 4.30
LINC - Love in the Name of Christ	Volunteers providing assistance and support to community members	Ruth Crossman 6557 7007 lincmv@tpg.com.au		Referral Centre 9.30 - 12.30 Mon- Fri Answering machine
Manning Base Hospital Palliative Care - Oncology Unit	Special circumstances Cancer patients travel & crisis payments <i>Appointment Only</i>	Judith Conning Social Worker Palliative Care judith.conning@hnehealth.nsw.gov.au 6592 9814 or 0428 106110	Yes	Mon - Fri 8-4.30 Or leave message
Mid North Coast Financial Counselling Service Pauline Smith	Provides free financial counselling/literacy <i>Appointment only</i>	Pauline Smith Ph 1300 662540 / 0457628302 psmith@kempseync.org.au		Mon, Tues, Thurs Answering machine checked regularly
Neighbourhood Kitchen	Closed for renovations for 3 months			
No Interest Loans Scheme (NILS) Manning Support Services	No interest loans for white goods, furniture or medical equipment	6551 1800	No	Reception Mon - Thurs



Manning Valley Emergency Relief - Service Directory 2015

<u>Other Support Services - Local</u> <u>Details</u>		<u>Contact</u>	<u>Referral</u>	<u>Days/Hrs of</u> <u>service</u>
Carers after hour support line	Support for carers	1800 242 636		Mon - Fri 9-5
Child protection and Family crisis Service	To report incidents of child abuse or neglect	132111		(24hr) Helpline
Credit and Debt Hotline for Financial Counselling	For urgent and immediate financial counselling. They will of course refer to local services if practical	1800 808 488	No	Normal business hours
Domestic Violence Hotline	State wide domestic violence telephone crisis counselling service.	<i>Phone Number: 1800 656 463</i> <i>TTY Number: 1800 671 442</i> <i>Web: www.glcsnsw.org.au</i>		
Kids Helpline	Counselling service for anyone aged 5-18	1800 551 800		24 hr counselling service
Lifeline Mid North Coast	Crisis telephone counselling	131114		24hrs counselling
National Association of Loss & Grief NALAG NSW Inc.	Support face to face or group - to empower individuals to deal with grief. Referral to long term counselling if required	6551 2554		
Partnerships Against Domestic & Family Violence	Outreach support. Education, advocacy, referral women & children	Ph: 02 65520386 Fax: 02 65520311 Email: domesticviolence.nsw.gov.au	yes	Mon-Fri 9.30am-2.30pm Manning, Great Lakes LGA
Victims of Crime	Confidential counselling services, support groups and referral	1800 633 063		24 hr counselling service