

To access this service please note the following:

1. clients are required to arrange appointments in advance for assistance. To make an appointment please call 65535121. If you fail to arrive for your scheduled appointment it will be cancelled.
2. No cash assistance is given. Cheques or vouchers will be issued to a third party only.
3. To access Emergency relief you have:
 - Current identification showing your current residential address;
 - Documents evidence of your current financial situation (this includes paid and/or unpaid bills), receipts, income (payslip or Centrelink statement of benefit);
 - Documented evidence of your current financial situation (most recent bank statement);
 - Original bills (that you need assistance to pay);
 - Referrals from other agencies may be taken into consideration.
1. Assistance is dependent on the client meeting these guidelines and availability of assistance. Assistance is not provided on an ongoing basis. Emergency relief is only available for clients based on the workers assessment and discretion.
2. Clients may be required to show evidence of steps they have taken to address their situation. Clients may be required to establish payment plans with utility providers. Clients may be required to attend financial counseling.
3. Clients who do not meet these guidelines may not be eligible for financial assistance. Appropriate referrals may be requested and/or provided.

**For further information or to
make an appointment please
phone (02) 65535121**

This service is free and confidential

Other Emergency Service Providers who may be able to assist you:

Blue Cross Emergency Relief—Anglican Church—Victoria St, TAREE—6551 3849
Weds 10am-1pm, Food Packages and other as per assessment

Global Foodbank—Resonate Church 147 Cowper Street, TAREE—Thurs/Fri 9.30—12.30pm.

Manning Uniting Church—Albert St, Taree—65523850 Fri only—food packages 9.30-12.30

Salvation Army—Pulteney St, TAREE
Ph: 1300 371288 to undertake telephone assessment. Food, electricity/Gas, Telstra

St Vincent de Paul—
Taree—65510143 Mon, Tue, Thur 9.30-1pm
EAPA assistance

**Manning Valley Neighbourhood Centre
responds to community needs to deliver
resources and to empower individuals,
groups and the community to address issues
that affect them.**

**Manning Valley Cooperative Living
Program is partly funded by the
Department of Social Services,
philanthropic funds and donations.**

Manning Valley Cooperative Living Program (MVCLP)

Old Courthouse Community Centre
4 Farquhar Street
Wingham NSW 2429



Phone/fax: 02 6553 5121
Email mvns@mvns.org.au
www.mvns.org.au

Manning Valley Cooperative Living Program

MVCLP Aims and Objectives

Everyone experiences difficulties and needs extra support at different times in their lives.

Many people don't have enough money or resources to meet most of their basic needs (eg. There may be too many bills due at once).

The MVCLP works within human rights and social justice principles. This service is about offering freedom of choice and empowering people who are in difficult or vulnerable positions while maintaining their dignity.

While this service provides direct assistance to people in a crisis or emergency to relieve their immediate suffering, the ultimate aim is to ensure that people are supported toward self reliance and provided with resources and tools which will aid them to find avenues to address them.

MVCLP Program

How can this service help?

1. Financial and/or food will be provided to meet an **immediate** need
2. We can provide information, referrals & advocacy to other services if necessary
3. We can assist with other expenses eg medical and accommodation, if they are contributing to a crisis which leads toward financial difficulties/suffering

Types of assistance available:

Food packages, Coles food and fuel cards, Telstra vouchers (TBAC), electricity vouchers (EAPA), pharmaceutical & medical assistance, water bills and other types of assistance as determined by the worker making an assessment.

Clients presenting with complex circumstances may be required to commit to a case plan which may involve other strategies which ensure that they are supported toward self reliance and provided with resources and tools to address their issues.

Who is eligible?

Emergency assistance is available to all people living in the Manning Valley who are experiencing financial **crisis** and/or other misfortunate or suffering which is contributing to poverty or helplessness.

A crisis situation is where **all** other options have been exhausted.

The service operates from
Manning Valley
Neighbourhood Services
4 Farquhar St Wingham

**Appointments for this service are essential and available 9am-1pm
Tuesday and Thursday**