



Manning Valley Emergency Relief - Service Directory- April 2023

<u>Service Provider</u> <u>ER Details</u>		<u>Contact</u>	<u>Referral</u> <u>Required</u>	<u>Days/Hrs of service</u>
Blue Cross Community Care	Food Parcels, chat and referrals Anglican Church - Blue Cross	Victoria St - Taree (White building at front) 6551 3849	No	WEDNESDAYS 10am - 12noon
Global Care Faith Family Church -Taree	<i>Drop In</i> Food hamper and care packages <i>Foodbank Outlet</i>	0433 080480 jenny@faithfamily.com.au 147 Cowper St, Taree	No	THURS/FRI 9.30am- 12.30pm Global Care Foodbank
Manning Uniting Church	Food parcels Information and referral Fresh bread and vegetables available on Fridays from table in foyer. Income statement required	Ministry Centre Office: Albert St Taree 02 6552 3850 manninguc@outlook.com	No	FRIDAYS ONLY 9.30am to 12.30pm
<i>Manning Valley Cooperative Living Program (MVCLP)</i> - Manning Valley Neighbourhood Services Inc (MVNS)	Food Parcels and vouchers for Food, Fuel, Electricity (EAPA) <i>Referrals accepted</i> <i>Individual assessments</i> <i>Phone assessments available</i> <i>Income statement required</i>	Old Courthouse Wingham 02 6553 5121 mvns@mvns.org.au <i>Appointments can be made on Tues and Thurs from 9am - 2.30pm</i>	No	Wingham - Tuesday & Thursday 10am - 1.30pm Food parcels available without appointment
Midcoast Outreach	Fresh Food Friday Delivery of fresh food and groceries every Friday from Second Bite. Foodbank and Midcoast Outreach to clients.	Head Office-65534497 Lot 20 Wynter St Wingham Email-outreach@mcoi.org.au	No	OPEN 9 - 4 MON - FRI 9 - 1 SATURDAY
Salvation Army - Taree	Food, Telstra, prescriptions, fuel.	02 87757988- assessment line Centrelink number required	No	Call assessment line MON- FRI 9am-4pm Assistance provided Thur 9am-12noon
Samaritans ER Service	Vouchers and referrals •	Samaritans Homelessness Hub 103 Victoria St Taree <i>By appointment only - ring 0448 405 350 on Tuesdays between 9.00am and 9.45am (messages not monitored)</i>		TUESDAYS 10.30am - 12.30 (No referral required)



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<u>Service Provider</u> ER Details (Continued)		<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
St Vincent De Paul -Taree	Food & other assessed need	9 Albert Lane, Taree (from 15 th August 2022) mn.cf.taree@vinnies.org.au Phone 02 6551 0143 for Appointment - Phone Interviews Only	No	Various days and times as required
Taree Community Kitchen - Catholic Care Social Services Hunter-Manning	Provides a hot nutritious meal. Bread, fruit, and vegetable parcels provided when surplus available.	Sue Abdo 02 6539 5900 Meals at - 250 Victoria St, Taree	No	TAKE AWAY MEALS ONLY, COMMUNITY CARE PANTRY Monday - Friday 12.00 - 1.00pm Drop in
The Food Basket - Wingham	Providing free bread and vegetables. Shop onsite for other groceries	1 Moon Street Wingham Seventh Day Adventist Church 0412 198762; 0438 634 880; 0491 134739	No	Wednesdays 11 - 1 Thursdays 11 - 6
<u>Housing/Homelessness</u> ER Details		<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
Great Lakes and Manning Youth Homelessness Service	Youth Homelessness Service Taree, Forster and Gloucester. Service includes: residential crisis accommodation for 16-17 year olds; transitional accommodation and support; outreach support. Target group 16-24 years old.	02 6551 6996 Service can be accessed through Link 2 home -1800 811 474	Yes	Phone message 24 hr Mon -Fri 9.00am-5.00pm
Great Lakes/Manning Homelessness Support Service	Specialist Homelessness Service for over 25 yo men, women, families and women escaping domestic violence”	02 6539 3400 Service can be accessed through Link 2 home -1800 152 152	No	Days/hrs Mon - Fri 9am to 4pm



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Great Lakes Women's Shelter	Short term crisis accommodation for women and children experiencing homelessness and/or escaping domestic, family violence and abuse.	02 6555 9835 or intake@glws.org.au for referrals		Mon-Fri 9.00 - 5.00
Taree Women and Children's Refuge	Short term crisis accommodation for women and children escaping recent domestic and family violence and abuse.	02 65510011 Or 1800 65 64 63	No	24 hours 7 days a week
<u>Link2home</u> (homelessness information and referral telephone service)	Link2home is the new, state-wide homelessness information and referral telephone service. Includes: <ul style="list-style-type: none">• information about local services• an assessment to determine what kind of help is needed• Referral to appropriate specialist homelessness services, support services, temporary accommodation and/or other services.	Ph:1800 152 152. Link2home is available 24 hours a day, 7 days a week, every day of the year.	No	24hrs Link2home provides information and assessment only and will refer people to emergency services if required.
<u>Temporary accommodation Housing NSW /</u>	Emergency temporary accommodation in low-cost hotels, motels, caravan parks and similar accommodation for people who are homeless or experience a housing crisis. For further information please contact your local Housing NSW office <u>Local housing provider</u> You can contact your nearest Housing Pathways participating housing provider for housing advice and assistance.	Home in Place 1/57 Albert St, Taree NSW 2430 1300 333 733	NO NO	Hours: Monday to Friday 9.00am-5.00pm Hours: Monday to Friday 9.00am - 5.00pm Closed: 12.00pm-1.00pm for lunch



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<u>Other Support Services - Local Details</u>		<u>Contact</u>	<u>Referral</u>	<u>Days/Hrs of service</u>
Drug and Alcohol Triage and Referral Service	Counselling	1300 66 00 59	Self	8.30 - 4.30 Mon - Fri
Services Australia	Referrals made to ER services	Centrelink - Contact via Smart Centre 132850 or 136150 (8am - 5pm); or, Local Service Centre (8.30am - 4.30pm)		Mon - Fri 8.30am - 4.30pm
Mid North Coast Financial Counselling Service	Provides free financial counselling/literacy Financial counselling for problem gamblers and/or their families	Pauline Smith Ph 1300 662540 psmith@kempseync.org.au <i>Appointment only</i>		Mon - Fri 8.30am - 4 pm
Manning Support Services	No Interest Loans Scheme (NILS) No interest loans for white goods, furniture or medical equipment	02 6551 1800	No	Reception Mon - Thurs 8.30am - 4.30pm Friday 8.30 am- 12.00pm
Wesley Mission Taree - Financial Counselling	We are a free service that can provide budgeting assistance and financial counselling (advocacy and strategies for dealing with outstanding debts etc).	Sarah McFadden 0447 383 833 sarah.mcfadden@wesleymission.org.au	No	Monday - Friday 9.00am - 4.00pm By appointment
<u>Other Support Services - Phone - Local Details</u>		<u>Contact</u>	<u>Referral</u>	<u>Days/Hrs of service</u>
Carers support and services	Support for carers	1800 242 636		Mon - Fri 9.00am-5.00pm
Child protection and Family crisis Service	To report incidents of child abuse or neglect	13 21 11		(24hr) Helpline
Credit and Debt Hotline for Financial	For urgent and immediate financial counselling. They will of course refer to local services if practical	1800 007 007	No	Normal business hours



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Counselling				
Domestic Violence Hotline	State wide domestic violence telephone crisis counselling service.	1800 656 463 <i>TTY Number: 1800 671 442</i> <i>Web: www.glcsnsw.org.au</i>		
Kids Helpline	Counselling service for anyone aged 5-18	1800 551 800		24 hr counselling service
Lifeline Mid North Coast	Lifeline Crisis Support	Call 13 11 14 Text 0477 13 11 14 Chat online: lifeline.org.au		24hrs counselling
Community Partnerships Against Domestic & Family Violence	Outreach support. Education, advocacy, referral women & children	02 65520386 domesticviolence.nsw.gov.au	yes	Mon-Fri 9.30am-2.30pm Manning, Great Lakes LGA
Victims of Crime	Confidential counselling services, support groups and referral	1800 633 063		24 hr counselling service
Parent line	Telephone counselling, information & referral service for parents and carers	1300 1300 52		Mon - Fri 9.00 am - 9.00 pm Sat - Sun 4.00 pm - 9.00 m