



Manning Valley Emergency Relief - Service Directory- Holiday closures 2023 2024

<u>Service Provider</u> <u>ER Details</u>		<u>Contact</u>	<u>Referral</u> <u>Required</u>	<u>Days/Hrs of service</u>
Blue Cross Community Care	Food Parcels, chat and referrals Anglican Church - Blue Cross	Victoria St - Taree (White building at front) 6551 3849	No	Closed 27th December Only WEDNESDAYS 10am - 12noon
Catholic Care Food Program - Taree Community Kitchen	Provides a hot nutritious meal. Bread, fruit, and vegetable parcels provided when surplus available.	Sue Abdoo 02 6539 5900 250 Victoria St, Taree	No	CLOSED CHRISTMAS DAY AND NEW YEARS DAY ONLY MONDAYS TO SATURDAYS 12 - 1
Global Care Faith Family Church -Taree	<i>Drop In</i> Food hamper and care packages <i>Foodbank Outlet</i>	jenny@faithfamily.com.au 147 Cowper St, Taree	No	Close on the 22nd December and reopen 18th January 2024 THURS/FRI 9.30am- 12.30pm Global Care Foodbank
Manning Uniting Church	Food parcels Information and referral Fresh bread and vegetables available on Fridays from table in foyer. Income statement required	Ministry Centre Office: Albert St Taree 02 6552 3850 manninguc@outlook.com	No	Closed 26th January only FRIDAYS ONLY 9.30am to 12.30pm



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<u>Service Provider</u> <u>ER Details (Continued)</u>		<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
Manning Valley Cooperative Living Program (MVCLP) - Manning Valley Neighbourhood Services Inc (MVNS)	Food Parcels and vouchers for Food, Fuel, Electricity (EAPA), Food parcels <i>Referrals accepted</i> <i>Individual assessments</i> <i>Phone assessments available</i> <i>Income statement required</i>	Old Courthouse Wingham 02 6553 5121 mvns@mvns.org.au <i>Appointments can be made from Mon to Friday</i>	No	<p style="color: red;">Closed from Friday 22nd December and re-open Tuesday 9th January 2024</p> <p>Wingham - Tuesday & Thursday 10am - 1.30pm</p> <p>Food parcels available without appointment</p>
Midcoast Outreach	All of the below must go through an intake process: <ul style="list-style-type: none"> • Long Life and bread, clothing, bedding camping gear etc available at all times • Food hamper with fresh food and groceries on Friday • Optus phone cards, free phone and internet • Washing facilities. 	Head Office-65534497 Lot 20 Wynter St Wingham Email-outreach@mcoi.org.au	No	<p style="color: red;">Open throughout other than public holidays</p> <p>OPEN 9 - 4 MON - FRI 9 - 1 SATURDAY</p>
Salvation Army - Taree	Food, Telstra, prescriptions, fuel.	02 87757988- assessment line Centrelink number required	No	<p style="color: red;">Closed from 21st December and reopen on Monday 8th January 2024</p> <p>Call assessment line MON- FRI 9am-4pm Assistance provided Thur 9am-12noon</p>



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Samaritans ER Service	Vouchers and referrals •	Samaritans Homelessness Hub 103 Victoria St Taree <i>By appointment only - ring 0448 405 350 on Tuesdays between 9.00am and 9.45am (messages not monitored)</i>		Closed 26th December and also 16th and 23rd January 2024 TUESDAYS 10.30am - 12.30 (No referral required)
St Vincent De Paul -Taree	Food & other assessed need	9 Albert Lane, Taree mn.cf.taree@vinnies.org.au Phone 02 6551 0143 for Appointment	No	Closed from Tuesday 19th December and re-opening Thursday 11th January 2024
The Food Basket - Wingham	Providing free bread and vegetables. Shop onsite for other groceries	1 Moon Street Wingham Seventh Day Adventist Church 0412 198762; 0438 634 880; 0491 134739	No	Wednesdays 11 - 1 Thursdays 11 - 6
<u>Housing/Homelessness</u>		<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
Great Lakes and Manning Youth Homelessness Service	Youth Homelessness Service Taree, Forster and Gloucester. Service includes: residential crisis accommodation for 16-17 year olds; transitional accommodation and support; outreach support. Target group 16-24 years old.	02 6551 6996 Service can be accessed through Link 2 home -1800 811 474	Yes	Open throughout with limited outreach Phone message 24 hr Mon -Fri 9.00am-5.00pm
Great Lakes/ Manning Homelessness Support Service	Specialist Homelessness Service for over 25 yo men, women, families and women escaping domestic violence”	02 6539 3400 Service can be accessed through Link 2 home -1800 152 152	No	Days/hrs Mon - Fri 9am to 4pm



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<u>Other Support Services - Local Details</u>		<u>Contact</u>	<u>Referral</u>	<u>Days/Hrs of service</u>
Drug and Alcohol Triage and Referral Service	Counselling	1300 66 00 59	Self	8.30 - 4.30 Mon - Fri
Services Australia	Referrals made to ER services	Centrelink - Contact via Smart Centre 132850 or 136150 (8am - 5pm); or, Local Service Centre (8.30am - 4.30pm)		Closed Monday 25 th , Tuesday 26 th , Wednesday 27 th December. Open 28 th and 29 th December with limited staffing. Closed 1 st of Jan 2024.
Mid North Coast Financial Counselling Service	Provides free financial counselling/literacy Financial counselling for problem gamblers and/or their families	Pauline Smith Ph 1300 662540 psmith@kempseyn.org.au <i>Appointment only</i>		Closing from Dec 21 - January 22 Mon - Fri 8.30am - 4 pm
Manning Support Services	No Interest Loans Scheme (NILS) No interest loans for white goods, furniture or medical equipment	02 6551 1800	No	Open throughout other than public holidays Reception Mon - Thurs 8.30am - 4.30pm Friday 8.30 am- 12.00pm
Wesley Mission Taree - Financial Counselling	We are a free service that can provide budgeting assistance and financial counselling (advocacy and strategies for dealing with outstanding debts etc).	Financial Counselling intake line which is 1300 827 638 sarah.mcfadden@wesleymission.org.au	No	Monday - Friday 9.00am - 4.00pm By appointment



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<u>Other Support Services - Phone - Local Details</u>		<u>Contact</u>	<u>Referral</u>	<u>Days/Hrs of service</u>
Carers support and services	Support for carers	1800 242 636		Mon - Fri 9.00am-5.00pm
Child protection and Family crisis Service	To report incidents of child abuse or neglect	13 21 11		(24hr) Helpline
Credit and Debt Hotline for Financial Counselling	For urgent and immediate financial counselling. They will of course refer to local services if practical	1800 007 007	No	Normal business hours
Domestic Violence Hotline	Statewide domestic violence telephone crisis counselling service.	1800 656 463 TTY Number: 1800 671 442 Web: www.glcsnsw.org.au		
Kids Helpline	Counselling service for anyone aged 5-18	1800 551 800		24 hr counselling service
Lifeline Mid North Coast	Lifeline Crisis Support available 24/7 Dedicated Aboriginal and Torres Strait Islander Crisis Support Line	Call 13 11 14 Text 0477 13 11 14 Chat online: lifeline.org.au 13 YARN Call 13 92 76		24hrs counselling
Community Partnerships Against Domestic & Family Violence	Outreach support. Education, advocacy, referral women & children	02 65520386 domesticviolence.nsw.gov.au	yes	Mon-Fri 9.30am-2.30pm Manning, Great Lakes LGA
Victims of Crime	Confidential counselling services, support groups and referral	1800 633 063		24 hr counselling service
Parent line	Telephone counselling, information & referral service for parents and carers	1300 1300 52		Mon - Fri 9.00 am - 9.00 pm Sat - Sun 4.00 pm - 9.00 m