



Manning Valley Emergency Relief - Service Directory-November 2024

<u>Service Provider</u> <u>ER Details</u>		<u>Contact</u>	<u>Referral</u> <u>Required</u>	<u>Days/Hrs of ER</u> <u>service</u>
Blue Cross Community Care	Food Parcels, chat and referrals Anglican Church - Blue Cross	Victoria St - Taree (White building at front) 6551 3849	No	WEDNESDAYS 10am - 12noon
Catholic Care Food Program - Taree Community Kitchen	Provides a hot nutritious meal. Bread, fruit, and vegetable parcels provided when surplus available.	Sue Abdoo 02 6539 5900 250 Victoria St, Taree	No	MONDAYS TO SATURDAYS 12 - 1
Global Care Faith Family Church -Taree	<i>Drop In</i> Food hamper and care packages <i>Foodbank Outlet</i>	jenny@faithfamily.com.au 65526422 147 Cowper St, Taree	No	THURS/FRI 9.30am- 12.30pm Global Care Foodbank
Manning Uniting Church	Food parcels Information and referral Fresh bread and vegetables available on Fridays from table in foyer. Income statement required	Ministry Centre Office: Albert St Taree 02 6552 3850 manninguc@outlook.com	No	FRIDAYS ONLY 9.30am to 12.30pm
Manning Valley Cooperative Living Program (MVCLP) - Manning Valley Neighbourhood Services Inc (MVNS)	Vouchers for Food, Fuel, Electricity (EAPA), and other support depending on assessment. SecondBite food available Mon - Weds Referrals accepted, Individual assessments, Phone assessments available,Income statement required	Old Courthouse Wingham 02 6553 5121 mvns@mvns.org.au <i>Appointments can be made from Mon to Thursday</i>	No	Wingham - Tuesday & Thursday 10am - 1.30pm
Midcoast Outreach	All of the below must go through an intake process: <ul style="list-style-type: none"> • Long Life and bread, clothing, bedding camping gear etc available at all times • Food hamper with fresh food and groceries on Friday • Optus phone cards. • free phone calls & internet use. • Washing facilities. 	Head Office-65534497 Lot 20 Wynter St Wingham Email-outreach@mcoi.org.au	No	OPEN 9 - 4 MON - FRI 9 - 1 SATURDAY



Manning Valley Emergency Relief - Service Directory-November 2024

<u>Service Provider</u> ER Details (Continued)		<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
Salvation Army - Taree	Food, Telstra, prescriptions, fuel.	02 87757988- assessment line Centrelink number required	No	Call assessment line MON- FRI 9am-4pm Assistance provided Thur 9am-12noon
Samaritans ER Service	Vouchers and referrals	Samaritans Homelessness Hub 103 Victoria St Taree <i>By appointment only - ring 0448 405 350 on Tuesdays between 9.00am and 9.45am (messages not monitored)</i>		MONDAY, TUESDAY & FRIDAY (No referral required)
St Vincent De Paul -Taree	Food & other assessed need	9 Albert Lane, Taree mn.cf.taree@vinnies.org.au Phone 02 6551 0143 for Appointment	No	Various days and times as required
The Food Basket - Wingham	Providing free bread and vegetables. Shop onsite for other groceries	1 Moon Street Wingham Seventh Day Adventist Church 0412 198762; 0438 634 880; 0491 134739	No	Wednesdays 11 - 1 Thursdays 11 - 6
<u>Housing/Homelessness</u>		<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
Great Lakes and Manning Youth Homelessness Service	Youth Homelessness Service Taree, Forster and Gloucester. Service includes: residential crisis accommodation for 16-17 year olds; transitional accommodation and support; outreach support. Target group 16-24 years old.	02 6551 6996 Service can be accessed through Link 2 home -1800 811 474	Yes	Phone message 24 hr Mon -Fri 9.00am-5.00pm



Manning Valley Emergency Relief - Service Directory-November 2024

Great Lakes/ Manning Homelessness Support Service	Specialist Homelessness Service for over 25 yo men, women, families and women escaping domestic violence”	02 6539 3400 Service can be accessed through Link 2 home -1800 152 152	No	Days/hrs Mon - Fri 9am to 4pm
Great Lakes Women’s Shelter	Short term crisis accommodation for women and children experiencing homelessness and/or escaping domestic, family violence and abuse.	02 6555 9835 or intake@glws.org.au for referrals		Mon-Fri 9.00 - 5.00
Taree Women and Children’s Refuge	Short term crisis accommodation for women and children escaping recent domestic and family violence and abuse.	02 65510011 Or 1800 65 64 63	No	24 hours 7 days a week



Manning Valley Emergency Relief - Service Directory-November 2024

<p><u>Link2home</u> (homelessness information and referral telephone service)</p>	<p>Link2home is the new, state-wide homelessness information and referral telephone service.</p> <p>Includes:</p> <ul style="list-style-type: none"> • information about local services • an assessment to determine what kind of help is needed • Referral to appropriate specialist homelessness services, support services, temporary accommodation and/or other services. 	<p>Ph:1800 152 152.</p> <p>Link2home is available 24 hours a day, 7 days a week, every day of the year.</p>	<p>No</p>	<p>24hrs</p> <p>Link2home provides information and assessment only and will refer people to emergency services if required.</p>
<p><u>Temporary accommodation Housing NSW /</u></p>	<p>Emergency temporary accommodation in low-cost hotels, motels, caravan parks and similar accommodation for people who are homeless or experience a housing crisis. For further information please contact your local Housing NSW office</p> <p><u>Local housing provider</u> You can contact your nearest Housing Pathways participating housing provider for housing advice and assistance.</p>	<p>Home in Place 1/57 Albert St, Taree NSW 2430 1300 333 733</p>	<p>NO</p> <p>NO</p>	<p>Hours: Monday to Friday 9.00am-5.00pm</p> <p>Hours: Monday to Friday 9.00am - 5.00pm Closed: 12.00pm-1.00pm for lunch</p>
<p><u>Other Support Services - Local Details</u></p>		<p><u>Contact</u></p>	<p><u>Referral</u></p>	<p><u>Days/Hrs of service</u></p>
<p>Drug and Alcohol Triage and Referral Service</p>	<p>Counselling</p>	<p>1300 66 00 59</p>	<p>Self</p>	<p>8.30 - 4.30 Mon - Fri</p>
<p>Services Australia</p>	<p>Referrals made to ER services</p>	<p>Centrelink - Contact via Smart Centre 132850 or 136150 (8am - 5pm); or,</p>		<p>Mon - Fri 8.30am - 4.30pm</p>



Manning Valley Emergency Relief - Service Directory-November 2024

		Local Service Centre (8.30am - 4.30pm)		
Mid North Coast Financial Counselling Service	Provides free financial counselling/literacy Financial counselling for problem gamblers and/or their families	Pauline Smith Ph 1300 662540 psmith@kempseync.org.au <i>Appointment only</i>		Mon - Fri 8.30am - 4 pm
Manning Support Services	No Interest Loans Scheme (NILS) No interest loans for white goods, furniture or medical equipment	02 6551 1800	No	Reception Mon - Thurs 8.30am - 4.30pm Friday 8.30 am- 12.00pm
Wesley Mission Taree - Financial Counselling	We are a free service that can provide budgeting assistance and financial counselling (advocacy and strategies for dealing with outstanding debts etc).	Financial Counselling intake line which is 1300 827 638 financialcounselling@wesleymission.org.au	No	Monday - Friday 9.00am - 4.00pm By appointment
<u>Other Support Services - Phone - Local Details</u>		<u>Contact</u>	<u>Referral</u>	<u>Days/Hrs of service</u>
Carers support and services	Support for carers	1800 242 636		Mon - Fri 9.00am-5.00pm
Child protection and Family crisis Service	To report incidents of child abuse or neglect	13 21 11		(24hr) Helpline
Credit and Debt Hotline for Financial Counselling	For urgent and immediate financial counselling. They will of course refer to local services if practical	1800 007 007	No	Normal business hours
Domestic Violence Hotline	Statewide domestic violence telephone crisis counselling service.	1800 656 463 <i>TTY Number: 1800 671 442</i> <i>Web: www.glcsnsw.org.au</i>		
Kids Helpline	Counselling service for anyone aged 5-18	1800 551 800		24 hr counselling service



Manning Valley Emergency Relief - Service Directory-November 2024

Lifeline Mid North Coast	Lifeline Crisis Support available 24/7 Dedicated Aboriginal and Torres Strait Islander Crisis Support Line	Call 13 11 14 Text 0477 13 11 14 Chat online: lifeline.org.au 13 YARN Call 13 92 76		24hrs counselling
Community Partnerships Against Domestic & Family Violence	Outreach support. Education, advocacy, referral women & children	02 65520386 domesticviolence.nsw.gov.au	yes	Mon-Fri 9.30am-2.30pm Manning, Great Lakes LGA
Victims of Crime	Confidential counselling services, support groups and referral	1800 633 063		24 hr counselling service
Parent line	Telephone counselling, information & referral service for parents and carers	1300 1300 52		Mon - Fri 9.00 am - 9.00 pm Sat - Sun 4.00 pm - 9.00 m